



Liverpool
City Council

Damp and Mould

Support options if you have damp and
mould in your rented home

What causes damp and mould?

Condensation happens when warm, moist air touches a cold surface, like a window or wall, causing water droplets to form. This often happens in cold weather and can lead to damp and mould in your home.

Signs to look for:

Damp spots on walls, especially in corners or behind furniture.
Mould growing on walls, ceilings, or fabrics.

Ventilation tips to prevent damp and mould



- Look out for trickle vents on your window frames. Keep them open for better ventilation.



- Make sure you don't block air bricks and vents with furniture and other things.



- Use extractor fans in kitchens and bathrooms.



- Move furniture away from walls to allow for better air flow.

Top tips to handle damp and mould:



Drying Clothes

Dry clothes outside. If you do dry clothes inside, do it in the bathroom with a window open. Avoid drying clothes on radiators.



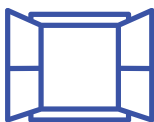
Heating home

Keep your home at a steady temperature, around 18-21°C, to help reduce cold spots where condensation can form.



Dehumidifiers

Use dehumidifiers in areas that can remain damp for long periods of time.



Windows

Open a window upstairs and one downstairs for 30 minutes a day. Open interior doors to allow air circulation.



Bathing

Partially fill baths with cold water first: This reduces steam in the bathroom. Use an extractor fan when showering.



Fuel

Avoid portable gas heaters: These can release a lot of moisture.



Cooking

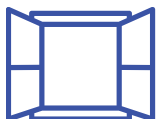
Use lids to reduce steam and turn on the extractor fan.

Steps to take to reduce damp and mould:



Clean

Clean off all of the mould. This may be more common in areas like the bathrooms and near windows.



Air

Follow our ventilation tips.
Let damp surfaces and walls dry out.



Picture

If the issues persist you should record it by taking photos.



Landlord

Report the problem to your landlord. Explain you have tried to deal with it by cleaning and ventilating.



Time

Give your landlord 2 weeks to start to fix the issues.



Report

If your landlord has not started to fix the issue, report it to Liverpool City Council's Private Sector Housing Service. Make sure you provide as much evidence as you can of the issue.

Further Support

Speak to your Landlord or Registered Social Landlord first. If no action has been taken within 2 weeks contact: privatesector.housing@liverpool.gov.uk